

<u>Quality Assurance – a review of CQC inspection reports</u> and why Quality Assurance is key

Mick Feather, Care Business Manager, Citation presenting Based on his review of CQC inspection triggers and reports, Citation's Care Business Manager and former CQC Inspector, Mick Feather, will be discussing how providers need effective governance, including assurance and auditing systems or processes, and how these must be assessed and monitored to drive improvement in quality and safety.

<u>Cyber Security</u>

Richard Morris, Cyber Account Manager and Mike Taylor, Business Development Manager, KryptoKloud presenting

This workshop will be based around the cyber threat to the care industry and the steps that organisations of all sizes can take to combat this.

<u>Continence care – the bottom line</u>

Tracey Evans and Danielle Parker, Lincolnshire Community Health Services presenting

Getting it right with continence products to improve the health and well-being of your clients/residents and provide effective harm free care." We will cover the modern technology in the pads, top tips for catheter management, simple ways to save time through effective management



Know your Numbers

Lucy Gavens, Emma Marshall, Kate Cooper and Tracey Thorpe, Lincolnshire County Council presenting

1 in 3 adults in the UK have high blood pressure, and 1 in 2 adults with high blood pressure don't know they have it or aren't receiving treatment. Because high blood pressure usually has no symptoms, the first sign of it could be a heart attack or stroke. This workshop will help you to understand why identifying and treating high blood pressure (and low blood pressure) is so important, key facts and figures on blood pressure in Lincolnshire, what we are doing locally to improve blood pressure awareness, and what you can do to make sure you (as well as those you care for and wider friends and family) 'Know Your Numbers'. It supports Lincolnshire system wide work on cardiovascular disease prevention.

Quality Assurance

Jodi Weaver, Jane Houghton, Kelly Abel, CQC and Ed Baker, Lincolnshire County Council presenting

Hosted by CQC and Lincolnshire Local Authority, this workshop will explore how providers can be ready for inspection and audit, provide opportunities to share good practice and cover support available from the local authority.



LinCA Annual Conference 2022 Seminar Details



<u>Recruitment, retention and the Care Friends</u> <u>App</u>

Neil Eastwood, Care Friends Ltd presenting

In this workshop Neil will share the latest best practices to find and keep care workers in Lincolnshire as well as the results so far from the Care Friends employee referral app.

Digital Social Care Transformation

Damon Habbin, Digital Projects Officer, LinCA, presenting

Everything you need to know about the digital social care transformation from completing your DSPT toolkit to Digital Care Records.

Physical activity and dementia

Dr Joanne Blackwell, University of Lincoln presenting

In this workshop you will learn about the recent research project University of Lincoln have been undertaking on experience and meaning of physical activity for those living with dementia and their carers. Jo will also share and open up discussion about the next steps for our work involving physical and ageing and developing research ready communities in Lincolnshire.



Involving Volunteers in the Care Home

Lorraine Tompsett and Heather McKeown, Age UK Lincoln and South Lincolnshire presenting

Age UK Lincoln and South Lincolnshire has been piloting a service to provide volunteering opportunities in local care homes. This session will discuss how it has worked, its successes, and how involving volunteers in a care home can boost the wellbeing and morale of both residents and staff

CareinLincs

Ruth Rossitor, Project Co-Ordinator, LinCA presenting

CareinLincs website is the go-to website for adult social care opportunities in Lincolnshire whether the positions are managerial, nursing or caring, or equally important, admin, maintenance, or domestic roles. Find out what CareinLincs can do for you.



LinCA Annual Conference 2022 Seminar Timetable



1.00pm – 1.45pm

Seminar Room

1

2

3

4

1

2

4

- Quality Assurance a review of CQC inspection reports and why Quality Assurance is key
 Cyber Security
- Continence care the bottom line
- Know your numbers

1.45pm – 2.30pm

- Digital Social Care Transformation
- Recruitment, retention and the Care Friends App
- Quality Assurance (LCC/CQC)
- Physical activity and dementia 3
- Volunteering and Volunteer Visitor Hosts

Seminar Room

Lecture theatre



LinCA Annual Conference 2022 Seminar Timetable



2.30pm – 3.15pm	Seminar Room
CareinLincs	1
Cyber Security	2
• Continence care – the bottom line	3
Know your numbers	4

3.15pm – 4.00pm	Seminar Room
Recruitment, retention and the Care	
Friends App	1
Digital Social Care Transformation	2
 Physical activity and dementia 	3
Volunteering and Volunteer Visitor	
Hosts	4